

**The Indian Medical Association of New England  
*in Joint Providership with*  
The Massachusetts Medical Society**



Nasir Khan Memorial Lecture Series Risk Management CME

**2021 Live Educational Program\***

**Saturday, December 11, 2021**

**12:40 PM - 5:35 PM**

**Register Today!**

**CME Program Online Registration:  
[Nasir Khan Memorial Lecture Series Risk Management CME  
Registration Link](#)**

\* Check event webpages for details on Covid 19-related meeting attendee protocols.

12:00 – 12:40 PM

**Registrant Check-In / Exhibitor Hall Open/ Light Lunch Served**  
**PROGRAM AGENDA\***

12:40 - 1:00 PM

**Welcome**

*Dhrumil Shah, MD, IMANE President*

**Introduction by Course Director**

*Paul G. Mathew, MD, DNBPAS, FAAN, FAHS*

1:00 - 2:00 PM

**“What to Do When Named In A Complaint”**

*Paul Greenberg, JD*

2:00 - 3:00 PM

**“Reducing Administrative Burden: An Essential Goal for Improving  
Clinician Wellbeing and Patient Safety”**

*Jatin Dave, MD, MPH*

3:00 - 3:30 PM

**Afternoon Snack Break / Exhibitor Hall Visits \***

(\* this session is not eligible for AMA PRA Category 1 Credits™)

3:30 - 4:30 PM

**“Innovative ways of Using Integrative Medicine Techniques  
to Treat Behavioral Health and Neuro-Cognitive Conditions”**

*Nidhi Lal, MD*

4:30 - 5:30 PM

**“Is There A Doctor On Board?  
Medical Emergencies on Commercial Flights”**

*Ted Macnow, MD*

5:30 - 5:35 PM

**Closing Remarks**

*Dhrumil Shah, MD, IMANE President*

*\*agenda is subject to change*

**Accreditation Statement**

This activity has been planned and implemented in accordance with the accreditation requirements and policies of the Accreditation Council for Continuing Medical Education (ACCME) through the joint providership of the Massachusetts Medical Society and the Indian Medical Association of New England. The Massachusetts Medical Society is accredited by the ACCME to provide continuing medical education for physicians.

**AMA Credit Designation Statement**

The Massachusetts Medical Society designates this live activity for a maximum of 4.00 *AMA PRA Category 1 Credits™*. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

This activity meets the criteria of the Massachusetts Board of Registration in Medicine for risk management study.

# Learning Objectives

## **What To Do When Named In A Complaint**

- ◆ Understanding the notice of claim process, which precedes the filing of a lawsuit
- ◆ Comprehending the litigation process, including the elements of a medical malpractice action and how these cases are defended or resolved
- ◆ Understanding the process when a patient makes a complaint against a physician to the Board of Registration in Medicine

## **Reducing Administrative Burden: An Essential Goal for Improving Clinician Wellbeing & Patient Safety**

- ◆ Describe two existing local and national efforts to reduce administrative burden
- ◆ Explain two activities clinicians can do to reduce administrative burden to improve their own wellbeing and patient safety

## **Innovative ways of Using Integrative Medicine Techniques to Treat Behavioral Health and Neuro-Cognitive Conditions**

- ◆ To improve physician-patient relationships.
- ◆ To learn new communication and motivational interviewing techniques, which will in turn help reduce errors in care.
- ◆ To apply comprehensive care plans and provide more treatment options in addition to current evidence-based medicine.

## **Is There a Doctor on Board? Medical Emergencies on Commercial Flights**

- ◆ Recognize the most common midair emergencies
- ◆ Describe pathophysiologic stresses flight exerts on the body
- ◆ Demonstrate the approach to assessing the midair patient
- ◆ Identify equipment available aboard commercial aircrafts and apply interventions to respond to a medical emergency
- ◆ Apply anticipatory guidance to patients and explain appropriate recommendations for safe flying